***The following driver update MUST be completed on each acquisition pc***

1. Close imaging software and disconnect the USB cable from the CDR Elite remote box.
2. Please note with the new driver the existing currently installed driver will be automatically removed during the installation.
3. Download the latest CDR Elite USB driver from Schick Website.
   a. Install the latest Elite driver which is labeled:

   ![Schick 33 Drivers and Plug-ins](image)

   ![Schick 33 Elite Driver](image)

   ![Schick Driver for use with CDR DICOM, Englewood and TWAIN](image)

   ![Download](image)

   b. Also note the driver name has changed in the Programs and Features list in Control Panel:

![Computer Management](image)

   ![Schick 33 / Elite USB Interface Driver](image)

   ![Sirona Dental, Inc.](image)

   ![2/12/2016](image)

   ![8.42 MB](image)

   ![5, 13,453, 9409](image)

4. Once installed, reconnect the USB cable to the CDR Elite remote box and verify the remote is showing in device manager as well (please ensure there is also a sensor connected to the remote).

![Computer Management](image)

![Schick33\CDR Elite Sensor](image)

5. With the remote connected and recognized by windows and with a Schick33\CDR Elite sensor connected go to Start \ All Programs \ CDR Dicom for Windows \ Upgrade Utility. Once open go to Help-About and verify the version is listed as 5.15.469.10137.

![About Upgrade Utility](image)
6. If any Firmware or FPGA numbers are in RED please click the upgrade button next to that listing. If the Firmware or FPGA versions are in green no updates are needed. **See the below images for examples of when an update is or is not necessary.**

**No updates are necessary**

**USB Interface and Sensor Firmware need**
7. All Firmware\FPGA listings for the USB Interface and connected sensor should show in GREEN when the update is complete. The interface Firmware should be 2.38 and FPGA should be 1.15. The sensor firmware can vary. Please review the below note.
   a. **NOTE:** Schick 33 sensor serial numbers starting with 13, 14, or 15 and CDR Elite sensor serial numbers starting with 11, 12, or 13 should have a firmware version of 2.6 when updated. Schick 33 sensor serial starting with 23, 24, or 25 should have a firmware version of 3.4 when updated. Please ensure all firmware and FPGA versions displayed in the Upgrade Utility show green in color which confirms all devices are up to date.

8. The USB Interface driver update must be completed on **ALL** acquisition operator machines in the office and each sensor and remote must be connected and the Upgrade utility ran to ensure all Interface and Sensor Firmware\FPGA are up to date. Failing to install the update in all rooms and/or failing to check Firmware\FPGA on all sensors and remote boxes may deem some equipment inoperable until these steps are completed.